

Cherise Hills
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SUMMARY

I am a highly self-motivated, dedicated individual with a natural ability for leadership. I am a goal oriented individual entering a career in customer service. I am seeking an opportunity to become a team member of a professionally ran company. I have the ability to rapidly grasp new information and apply that information in an orderly and simplistic way. Key competencies include but are not limited to:

Critical Thinking

Microsoft Office Competent

Ingenuity

Adaptability

EDUCATION

High School Diploma
Grace King - 2015
Diploma – General Studies

EXPERIENCE:

Walmart
Lead Clerk

- Consistently provided world-class customer service to internal and external customers.
- Handle cash, credit or check transactions with customers
- Ensure pricing is correct
- Issue change, receipts, refunds, or tickets
- Count money in cash drawers at the beginning and end of shifts to ensure that amounts are correct and that there is adequate change
- Make sales referrals, cross-sell products and introduce new ones

My Expressions LLC.
Sales Associate

- Greeting customers and responding to questions
- Improving engagement with merchandise
- Providing outstanding customer service
- Operating cash registers, managing financial transactions, and balancing drawers.
- Achieving established goals.