**Danielle Christoph**

606 Egania St. Apt 7

New Orleans, LA

70117

(504) 344-6241

**SUMMARY**

Talented sales professional looking to generally manage in profitably, and operate the restaurant within the practice and procedures established by the company operations. Eager to lead a cohesive sales team in consistently achieving aggressive stretch goals. Effective at multitasking, reaching sales targets, and building loyalty and long term relationships with customers as well as employees.

**HIGHLIGHTS**

* Accomplished Manager
* Goal oriented
* Responsible and Reliable
* Excellent communication skills
* Energetic
* Strong interpersonal skills
* Analytical problem solver

**EXPERIENCE**

**Popeyes Louisiana Kitchen** July 2006 to Present

 **General MANAGER**

New Orleans, Louisiana

 **Management**

* + Food ordering
	+ Balancing financial results
	+ Cash handling and banking procedures
	+ Hiring employees and scheduling for 20+ employees

**Systems Management**

* + - Working with (Point Of Sales) POS. Detailing and consolidating real time reports
		- Extensive work with applications, training, scheduling and other areas of workforce management

**Strategic Planning**

* + - * Maintaining incentive structures
			* Inventory control
			* Ensuring safety and compliance
			* Planning within the lines of given budget
			* Attendance of special meetings as scheduled by Area Manager

**Customer Service**

* + - * + Serving customers in a fast and friendly environment
				+ Taking pride in the establishment by always representing a respectful and professional image
				+ Ensuring product quality and cleanliness in appearance of restaurant and staff

**Churchs Chicken** June 2009 to July 2013

**Assistant Manager**

Assisting in operations management

Cash handling and banking procedures

Inventory control

**Edna Pilsbury Mental Health Clinic** May 2002 to June 2005

**FRONT OFFICE CLERK**

New Orleans, Louisiana

**Pharmacy Technician**

Customer service

Data entry

Pulling and scanning drugs

**Inventory Management**

Counting and securing drugs

Stocking and tracking drugs

**Clerical Duties**

Scheduling appointments

Filing and organizing patient records

Forwarding calls and Operating switchboards

**EDUCATION**

**LITTLE ROCK JOB CORPS 2006**

Pharmacy Technician

**Certification in Health Occupations**

Little Rock, AR US

Assisting in preparing prescriptions, patient consultation and drug dispensing, stocking

and tracking inventory drugs, managing paperwork and electronic patient records, preparing and repackaging drugs for sale.

**ALCEE FORTIER SR. HIGHSCHOOL 2004**

High School Diploma

Basic and general knowledge in required fields of study such as:

* Math ( Algebra, Trigonometry, and Geometry, Calculus)
* Science ( Physical sciences, and chemistry)
* English

**OTHER ACCOMPLISHMENT**

* + ServSafe certification given by an established and well-known organization for restaurant food safety and compliance
	+ Work ready certification given by the Louisiana Workforce Association
	+ Exceptional scores on several company operations assessments (Steritech and Ecosure)