Tiera L. Williams **504-273-9572**

1504 Moisant Dr. Kenner, La. 70065 **Lil\_Tiera2012@yahoo.com**

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| Professional Profile |
| Assisted customers in support as needed. Worked in logistics pertaining to back stock. Maintained the upkeep of clothing racks and debris off of retail floor. Recruited in the application of credit cards for consumers. |
| * Logistics
* Customer Service
* Trained in Management
* Have trained helpers in my field
* Operating touch POS systems
 | * Experienced in distribution
* Some sales experience
* Computer Efficient
* Clerical
* Answering Phones
 |
| Professional Accomplishments |
| I was with Finish Line, Incorporated and The Cheesecake Factory for over 2 years. * Customer Care
* Logistics
* Friendly, enthusiastic and persuasive in sales
* Trainer
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| * Credit
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| * Maintenance
* Very Detailed Oriented
* Successful in promoting high profit Items
* Cash Handling
* Memorization of extensive (22 page) menu
 |
| Work History**The Trolley Stop Café** Server 2016-2017**Cheesecake Factory** Server 2014-2016  **Superdome** Security 2013- 2014  **Applebee’s** Hostess/Server 2013- 2014 |
|  Finish Line, Inc. |  Sales Associate/Cashier Lead |  2011- 2013 |
|  |  |  |
|  |  |  |
| Education |
| East Jefferson High SchoolDelgado Community College | Metairie, La New Orleans, La | Graduated May 2012Principal’s Scholar August 2012-2014GPA 3.3 |
| Southern University of New Orleans  |  New Orleans, La  | January 2015-April 2016  |
| Herzing University  | Kenner, La | September 2017-current |
| References |

# *Chris Dwyer Former manager (504)-296-0819*

*Sylvia Dennison Friend of family (504)-468-7513*

*LaDon Thompson Mentor (985)-722-0876*